

## Horton Housing ROI

Role	Staff						
	Typical Salary	with on-costs	hourly rate	Time saved per week (in hours)	Costs saved (per week)	No. of Staff in role	Costs saved (per annum)
	£	£	£				
Volunteer Programme Manager	24,500	34,300	21.59	1	21.59	1	1,015
Delivery Staff, who support volunteering projects	22,000	30,800	19.38	0.75	14.54	10	6,833
Administrator	18,500	25,900	16.30	4	65.20	1	3,064
							10,911.45

### Roles using Groop

#### **Volunteer Programme Manager**

Use of Groop provides oversight and reporting of activity across the volunteer projects.

#### **Delivery Staff**

Everything that the delivery staff require is in one place, so time is saved by not moving between applications.

#### **Administrator**

Moving away from a filing cabinet and spreadsheets has saved between 3-5 hours weekly moving between different systems and having to do manual filing.

*Note: This does not include any '£ value' for time savings made by volunteers*

### Other ROI

Secure storage of personal data and documents and moved to paperless (G)

Safeguarding and Confidentiality - Providing appropriate staff and volunteer permission levels for accessing information relevant to them (G)

Ability to communicate with staff and volunteers across and within projects in the same platform (G) (O)

Fill in and upload documentation, e.g. Supervision records (O)

Log volunteer hours (O)

Volunteer skill development, i.e. technical capacity (C)

The volunteers and staff who provide mentoring and befriending role to people in recovery (mental health, drug abuse) feel supported (C) (O)

Remote workers feel supported (O)

Groop enables documents to be shared across all volunteering projects so there is consistency of approach/forms being used etc (G) (O)

ROI Key: G- Governance and compliance / O-Operational delivery / C-Capacity Building