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Annalisa Solla | Service Manager for GL11

Who are GL11 Community Hub?

GL11 Community Hub is a well-established project based in Cam and Dursley in post-industrial and semi-rural part of Gloucestershire. GL11 offers a broad range of universal and targeted services with a strong track record in four key strands of work:

- ✓ Health and Wellbeing activities that cater for vulnerable people of all ages
- ✓ Community Inclusion that mixes social groups, generations and abilities
- ✓ Supportive and empowering volunteering opportunities
- ✓ Skills improvement, employability and entry level training and education

GL11's mission is to support all residents to connect, develop and gain confidence and inspiration by providing a springboard for opportunities to create an economically and socially thriving local community.

GL11 work in a community-focussed way to reduce isolation, increase employability, improve wellbeing, bring people together and provide an inclusive space.

How we helped

GL11 started using Groop at the beginning of September 2018. In a short space of time our platform enabled GL11 to keep a record of more than 300 members and 498 sessions, with more than 170 attendances to date.

Annalisa Solla, Service Manager for GL11 stated:

"We were invited to look at the software by our local district council and following a couple of conversations with Groop staff and a trial period we were delighted to subscribe to the platform. Although we are in the early days of our relationship with Groop and are in the process of uploading our member database onto the software, we've been able to provide our board of trustees with a breakdown of service users by postcode, gender and age groups. We're also using the software to capture our wider network of stakeholders: from funders, VIP's, marketing contacts to local trades people that we use for premises maintenance. All this data is easily accessible to our team and kept in one place. 3 words I would use to describe Groop would be; evolving, useful and exciting!"